CareLink of Northwest Georgia

Your Visit to Wellstar for Labs and Imaging

Follow these steps in order. Tell every person who helps you that you are a CareLink patient.

Before You Leave Home

- Bring the orders and paperwork CareLink gave you.
- Bring a photo ID.
- Bring a way to pay, or ask about the payment plan.
- **Go to Wellstar Paulding Medical Center**
  2518 Jimmy Lee Smith Parkway, Hiram, GA 30141

> **TIP** CareLink sends your orders to Wellstar by fax and also by email as a backup. If the desk cannot find them, ask them to check the email backup.

Park and Come Inside

- Park in the **Blue Lot** when you can.
- Enter through the **main entrance near the Gift Shop**.
- The **Imaging Center Check-In Desk is on the 1st floor**. Go there first.
- Give yourself extra time. You have to register before any blood draw or X-ray.

> **TIP** If you cannot find it, ask at the front information desk for the Wellstar Medical Imaging Center Check-In Desk.

1 Check In at the Imaging Desk

- Go to the **Wellstar Medical Imaging Center Check-In Desk** first, even if you are only getting blood work.
- Say: **"I am a CareLink patient."**
- Hand them the paperwork CareLink gave you, and your photo ID.
- Staff will find your orders and walk you to registration.

> **TIP** Do not go to the lab first. If you do, they will send you back to this desk.

2 Register

- Registration is **behind the Imaging Check-In Desk, on the left**, on the 1st floor.
- Say again that you are a CareLink patient. You must register **before** any blood draw or X-ray.
- You will get an armband. Keep it on.
- If you are having labs, registration gives you your lab orders and specimen labels. **Do not leave the desk without them.**
- You will be asked about payment here. **Ask about the discounted rate and the payment plan.**

> **TIP** Only an X-ray? Stay in the registration lobby until they call your name. Having both labs and an X-ray? Ask which to do first.

3 Blood Draw at the Outreach Lab

- Take your lab orders and labels to the **Outreach Lab on the 2nd floor**, next to Paulding Perks.
- Check in at the kiosk.
- Tell the person who draws your blood that you are a CareLink patient. Hand over your orders and labels.
- After your blood draw, **stay in the waiting area** until staff tells you that you can leave.
- **Lab hours:** Monday to Friday, 7:00 am to 5:15 pm. Saturday, 8:00 am to 11:45 am. Get there at least an hour before closing.

> **TIP** Do not leave early. Staff has to confirm that nothing else is needed before you go.

4 Getting Your Results

- Wellstar sends your results to CareLink. You do not have to pick anything up.
- CareLink will call you about your results.
- Your CareLink provider will go over what the results mean with you.
- If you have questions, call CareLink at 678-903-5103 on a Tuesday or a Saturday.
- Keep this sheet. You can use it again for your next lab or X-ray visit.

> **TIP** Call CareLink for your results, not Wellstar. We have your chart.

Questions? Call us

CARELINK CLINIC
678-903-5103

IMAGING CHECK-IN DESK
470-644-8068

OUTREACH LAB
770-793-5900

EMAIL
info@carelinkga.org

CareLink of Northwest Georgia · 625 West Memorial Drive, Dallas, GA 30132 · Open Tuesday 8:00 am to 2:00 pm and Saturday 8:00 am to 12:00 pm